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WWW.CAROLITRAFIKSKOLA.SE

### Welcome to us

At Caroli Trafikskola in Malmö, we always strive to exceed your expectations. This is our fundamental principle to provide you with the best possible experience. To achieve this, we place great emphasis on high-quality instruction and a stimulating learning environment. We also utilize the latest technology to make your experience as smooth as possible.

Our traffic school is centrally located in Malmö, right next to Caroli City shopping center and just a 5-minute walk from the Central Station. We offer a wide range of services, including online education, automatic transmission training, motorcycle training, moped training, intensive courses, online booking, English language instruction, support for dyslexia, private student assistance, supervisor courses, and risk education. Additionally, you can easily register through our website when you purchase a training program from us. We provide training for both cars, motorcycles, and mopeds.

# About the training course

The Swedish Transport Agency (Trafikverket) has developed a curriculum that forms the basic structure for all driver's license training. Based on this curriculum, we have created a detailed teaching plan. In our teaching plan, we have carefully organized the exercises in a suitable sequence and integrated theoretical and practical elements in a way that promotes understanding and learning. In this manner, we aim to provide you with a well-balanced and effective education.

The education in three major parts:

- ✓ Part 1 covers step 1-9 (basic exercises)
- ✓ Part 2 contains step 10 (town traffic)
- ✓ Part 3 covers step 11-15 (motorway, country roads, skidpan, darkness and tuition check)

During your training with us, you will learn about risk awareness, fuel-efficient driving, and how to handle more complex traffic situations. We utilize modern technology, including tablets in our vehicles, to enhance your learning experience. If you wish, we can also record your driving lessons so that you can review and improve your driving skills. By using tablets, we can show you video clips and images that help you understand various traffic situations clearly. Our goal is to make your training as effective and informative as possible.

### **Night-time training**

We conduct night-time training with all students during the dark season. During this period, we demonstrate important aspects related to light handling, road positioning, and visibility, which are crucial for enhancing safety in the dark. From February to December, we only offer theoretical night-time training. This means that we focus on the theoretical understanding of how to manage dark road conditions and lighting conditions during this time of the year.

### Risk course

In our training, there are two mandatory components: "Riskettan" and "Risktvåan" (skid pad training).

"Riskettan" is a theoretical course that covers topics such as alcohol, drugs, fatigue, and other risky behaviors. The course lasts for approximately 3 hours and can be booked at any time during your training. It is strongly recommended that you complete this part as early as possible. You can easily schedule a time for it through our booking system or by contacting the traffic school.

"Risktvåan," also known as skid pad training, is conducted towards the end of your training. This part is booked by your driving instructor, and you do not have the option to schedule it yourself. Both of these training components are valid for 5 years from the date they were completed.

Keep in mind that our courses are only in Swedish, it's fine to bring a friend who can interpret.

## Theory course

At our traffic school, we strive to provide both theoretical and practical training that equips our students with the necessary skills to become safe drivers on the road. We utilize modern technology and equipment to enhance the training experience. In addition to our high educational standards, it is also our goal that our students feel confident and competent throughout their training.

We recognize the importance of addressing each student's individual needs and offer customized solutions when necessary. Your success and safety on the road are our primary objectives.

For those of you who want extra help with theory, there are many options available.

- Theory materials available in both English and Swedish.
- Pre-recorded online courses with guidance, exclusively in Swedish only.
- Online driver's license theory a comprehensive digital education package for car, motorcycle, or moped. We do not charge extra based on the number of tests, and there is no monthly fee. You have the opportunity to take an unlimited number of tests and retain access to the theory for 1 year, giving you plenty of time to prepare for the driver's license exam.

### Information

#### **Mandatory costs**

The following fees are paid to the Swedish Transport Agency and are not included in any of our driving packages.

- ✓ Eye examination.
- Photography services at the Swedish Transport Agency.
- ✓ Production of driving license
- ✓ Driving test (theory)
- ✓ Practical driving test

#### Cancellation of driving lessons

- Cancellation of driving lessons must be done no later than the weekday before at 13:00.
- Late cancellations should be made at the office (inperson visit to the traffic school) or by phone. You can also send an email, but don't forget to provide your name or personal identification number.
- It's important to remember that if you don't cancel your driving lesson in time, you will be charged for the lesson unless you can provide a medical certificate or another valid document that reasonably explains your absence from the lesson. It's always good to be aware of the cancellation rules and adhere to them to avoid unwanted fees.

### Payment for driving lessons

If you have used up your driving package and need more lessons, you have the option to book up to 3 driving lessons in advance without payment. Payment for the new lessons should be made before your first unpaid lesson. You have the flexibility to choose whether you want to pay for each individual lesson or if you prefer to purchase a driving package. It's important to note that advance payment applies to driving packages.

### Training package prices

The discount in a package is valid for 1 year from the date of payment and is not affected by any price changes during that period. After 1 year, the discount expires, and the amount you paid will be converted to the current daily rate, provided that there has been a price increase during that time.

For more information visit our website

www.carolitrafikskola.se

#### Refund

We adhere to STR's refund policy and complaint policy. You can visit their website for more information at www.str.se.

If you cancel your training and terminate your purchase of, for example, a driving package, what you have already used will be converted to the regular price, and you will lose the discount.

Theory packages, including driver's license theory, are not refundable once the driver's license theory service has been activated and is considered consumed when the customer cancels their training, driving package, or has obtained their driver's license for the current training. In such cases, the customer no longer has access to our services.

Booking driving lessons through our e-booking system.

At our school, you can choose to book your driving lessons online or through our office staff.

#### **Cost estimate**

If you are unsure about the cost of the training, you can receive a cost estimate based on your prior knowledge after a trial lesson. You can also visit our website for a complete cost calculation and price information for your driver's license training.

### Booking of the driving test

As you approach the end of your driver's license training, and your driving instructor deems you adequately prepared for a test, the instructor, in consultation with you, will schedule a time for a driver's license test. Please note that only your driving instructor decides whether you should be scheduled for a test, and this is not done by our office staff.

The driver's license test consists of two parts (knowledge test and driving test). Both parts of the test are booked simultaneously, but the booking is provisional until you have been approved by the driving school both theoretically and practically.

We reserve the right to cancel or reschedule your driver's license test if the following requirements have not been met:

- You must have completed all driver's license theory and passed all 10 final tests.
- If the driving instructor believes you have not reached the goals for a driving test.
- All your debts must be paid.

# Opening hours at Caroli Trafikskola

### Office hours

Monday-Thursday 09:00-17:00 Friday 09:00-14:00 Saturday closed Sunday closed

### **End words**

We hope that you will enjoy your time at our traffic school, and together, we will do everything to make your driver's license training as smooth as possible.

Caroli Trafikskola